

# AFFIRM Training

Industry Specialist Vocational Training

AFFIRM Training is a Registered Training Organisation that provides vocationally relevant training solutions for events, venues, recreational, construction and facilities management workplaces

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TRAINING





## Services

**Part of the ACES Group of Companies, Affirm Training currently provide training services to 1500 corporate clients and individual learners across a broad range of vocational industry sectors including Local Government, Construction, Property and Facilities Management, Recreation, Retail, Events & Venues.**

Affirm Training has thirty years experience in specialised Vocational Education and Training. Our qualified trainers are industry current and ensure the workplace relevance of all training.

Affirm Training provide a broad selection of nationally recognised courses and short customised course delivery for organisations from low-skilled workers to executive management. Affirm also provide consultation to determine workplace training requirements and regulatory training compliance.

We are a Registered Training Organisation with Australian Skills Quality Authority (ASQA). Our courses are delivered by experienced vocational trainers with a thorough understanding of diverse workplace contexts. Training and assessment incorporates realistic workplace scenarios, customised – through thorough consultation and preparation – to incorporate relevant learning for realistic business outcomes.



Affirm Training undertake customer satisfaction surveys as standard practice and continuously measure Employer satisfaction of well above 90%.

Affirm Training ensure training participants develop diverse vocationally relevant competency outcomes and gain certification to meet workplace requirements. We offer flexible training methods from introductory classroom based solutions to workshop programs using real self paced work based projects with directly relevant learning experiences for busy professionals, managers and supervisors.

As Affirm Training are a combined large employer and training provider our vocational courses are developed by industry specialists, in consultation with relevant industry and regulatory groups. Our qualifications are highly valued by industry employers, and industry stakeholders.

With over fifty courses and qualifications we can tailor programs for industry and map competency from the following vocational areas;

- Business Services
- Work Health and Safety
- Property Services
- Hospitality and Events
- Entertainment
- Traffic Control
- Public Safety
- Health
- Retail





Affirm Training have particular expertise in Work Health and Safety Training, with capability and capacity to support corporate clients maintain compliance with current legislation and increase workplace safety. Affirm Training's benchmark safety and training services provide a rare combination of both qualifications and experience in high level safety services and robust nationally accredited (and WorkCover NSW approved) Training Services.

Affirm Training have delivered nationally recognised Work Health and Safety qualifications from nationally accredited Training Packages as a Registered Training Organisation since 1990, including WHS and Risk to Diploma level. Affirm Training (ACES) has been approved by WorkCover for delivery of a range of licensing courses since 2004.

Affirm Training provide niche business services, customer service, and team leadership particularly for front of house staff in customer centric work environments (from executive hospitality and corporate concierge to event visitor relations staff.) With a high profile in local government and property services sectors Affirm Training is also licensed to provide NSW Roads and Maritime Services Traffic Control Training, from entry level traffic control to complex construction traffic management planning.

Affirm Training (ACES) was the first Registered Training Organisation in NSW to be granted approval by the Police Commissioner to provide training, assessment and instruction in accordance with the Security Industry Act 1997. As well as licensing training we deliver best practice Australian Standard aligned training in Risk Management.

Affirm Training complies with the Standards for National Vocational Education and Training Regulator Registered Training Organisations, and aligns these within the wider quality systems framework and external SAI Global Quality, Safety and Environmental certification of the ACES Group.

As an active industry business and specialist Registered Training Organisation (RTO) with expert trainers we understand and can add value to the operations of our clients. Training, retraining and multi-skilling staff improves workplace productivity and performance, and can protect the assets of an organisation (risk, safety and welfare). Affirm Training ensure our clients meet their business development goals.

We offer complete flexibility in course content, program, delivery methods and scheduling aligned specifically with clients' operational needs and specifications. We embrace innovation in training to ensure we continue to offer benchmark solutions as workplace circumstances change.

Affirm Training also offer a consultation service (Training Needs Analysis) to determine optimum training outcomes for individual stakeholders and organisations. Our expert team can facilitate a program integrating business specifications (policies, procedures, systems). Our specialist training services also include SkillBuilder where we provide our clients with a competency mapped training solution customised to address specific business needs.

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